# RAPHAËL DEHOUSSE

## Freelance - Scrum Master / Agile Project Manager

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## SUMMARY

I'm a pragmatic, hands-on, solution-oriented Scrum Master / Agile Project Manager

*« True Agile isn't about twice the work in half the time but about doing half the work while producing twice the value »*

@stevedenning

## EXPERIENCE

### Agile Project Manager
**Esnah**

📅 09/2019 - 11/2020   📍 Liège, Belgium

IOT / Communication gateway for aircrafts and boats
- Re-organize the executive and dev teams to be more agile (coaching)
- Enforce agile development with CI/CD, TDD, Git

Environment: Jira / Confluence / GitLab CI / Scrum

### Agile Project Manager
**Data Fellas / BDM Reco**

📅 10/2017 - 09/2020   📍 Liège, Belgium

Big Data and AI
- Managing (and serving) a team of 7+ people both local and remote with Scrum
- Responsible for the relationship with the customers (B2B) and project management

Environment: Jira / Confluence / GitLab CI / Scrum

### Agile ICT Project Manager
**The Faktory**

📅 08/2016 - 08/2019   📍 Liège, Belgium

Startup Incubator
- Helping startups to organize their team and product

Tools: Jira / Confluence / Gitlab CI / Scrum

### Solution Engineer / Agile IT Project Manager
**Proximus**

📅 11/2013 - 07/2016   📍 Brussels, Belgium

Belgian Telco Operator - Proximus TV
- Delivering new ProximusTV website and apps with Scrum
- Implementing Scrumban for operations

Tools: Jira / Confluence / Gitlab CI / Scrum

## INDUSTRY EXPERISE

| | |
|---|---|
| Leadership | ●●●●●◐ |
| Agile / Scrum / Lean | ●●●●●◐ |
| Project Management | ●●●●●○ |
| DevOps / CI/CD / Docker | ●●●●●◐ |
| Python | ●●●●●◐ |
| NodeJS | ●●●◐○ |
| SQL | ●●●●◐ |
| Big Data & AI | ●●●●◐○ |
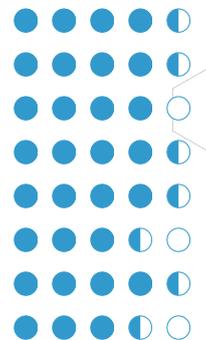
## EDUCATION

### AgilePM Practitioner
**APMG International**

📅 06/2016

### Prince2 Foundation
**APMG International**

📅 10/2015

### PSM 1 + PSPO 1
**Scrum.org**

📅 02/2015 + 06/2015

### Bachelor in Computer Science - Network & Telecoms
**Haute Ecole de la Province de Liège**

📅 2004 - 2007

## LANGUAGES

| | |
|---|---|
| French | ●●●●● |
| English | ●●●●◐ |

# DETAILED EXPERIENCE

## Agile Project Manager
**Esnah**

📅 09/2019 - 11/2020        📍 Liège, Belgium

IOT / Communication gateway for aircrafts and boats

- With my agile experience, my primary goal was to make the executive and development team agile. I managed the development team and organized the development using Scrum.
- The retrospective meetings helped the team to identify some slowing factors like the lack of open communication or fear of asking help.
- To improve the product mgmt and the communications, I used Jira as main tool, also for the executive team. It helped the team to organize their own tasks and be more transparent and communicative about their progress.

## Agile Project Manager
**Data Fellas / BDM Reco**

📅 10/2017 - 09/2020        📍 Liège, Belgium

Big Data and AI

- I had local and remote cross-functional team composed of data scientists, data engineers, developers and a system engineer.
- The development of the product was organized using Scrum: Planning meeting, Daily Standup meetings, Sprint Review and Retrospective. It was interesting to have so many different profiles for the retrospectives, we learned a lot from each others and how each other "saw" the process (Scrum).

Environment: PySpark / Docker / Kafka / Metabase

## Agile ICT Project Manager
**The Faktory**

📅 08/2016 - 08/2019        📍 Liège, Belgium

Startup Incubator

- In order to help the startups to organize their team and product, I organized workshops about agility and Scrum, with the role of the Product Owner and priorities management around **product value**
- One start-up had difficulties to organize the work to deliver a connected object. I proposed them to help with using Scrum to better prioritize the backlog to deliver "user" value first before technicalities.
  The start-up could finally deliver a working product to be tested by their market to collect feedbacks in much less time.

Tools: Jira / Confluence / Gitlab CI

## Solution Engineer / Agile IT Project Manager
**Proximus**

📅 11/2013 - 07/2016        📍 Brussels, Belgium

Belgian Telco Operator - Proximus TV

- For the new ProximusTV website and apps, I managed a team of up to 12 people (web integrator, frontend/mobile and backend developers and functional analyst; onsite and offshore).
- To improve the operational team, I implemented Scrumban to have more transparency and better communication, with "backlog" mgmt, daily standups and restrospectives

Tools: Jira / Confluence / Gitlab CI