

RAPHAËL DEHOUSSE

Freelance - Agile Coach / Scrum Master

+32 471 07 42 86

@ raphael@dehousse.name

/in /in/rdehous

Liège - Belgium



SUMMARY

I'm a pragmatic, hands-on and solution-oriented Agile Coach, passionate by Agile and servant-leadership for more than 10y

« True Agile isn't about twice the work in half the time but about doing half the work while producing twice the value »

@Steve Denning

RELEVANT EXPERIENCE

Agile Project Manager

Service Public de Wallonie, NRB

04/2024 - Present

Liège, Namur, Gosselies - Belgium

Various projects

- Project management (AgilePM) using Scrum and Change (Prosci)
- Projects: Security Governance, Pentesting, SOC, Application for ORES

DevOps Architect

Croix-Rouge de Belgique

04/2024 - Present

Namur - Belgium

Mentoring and CI/CD

- Development mentoring, best practices, docker, automation
- CI/CD on Azure DevOps

Agile Coach and Project/Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

12/2020 - 12/2023

Liège - Belgium

Agile transformation

- Implemented Product oriented Squads with Guilds & SRE/DevOps
- Added the role of Product Owner in the organization + coaching
- Made the projects governance more agile

Agile Coach / DevOps Coach & Agile Project Manager

The Factory + Startups

08/2016 - 11/2020

Liège - Belgium

AI & IOT (Big Data / Distributed)

- Re-organize the exec. and dev teams to be more agile (coaching)
- Agile development (TDD, fail fast, ...) & DevOps (CI/CD, automation, ...)
- Coaching startups to transform their product development to Agile
- Scrum/Kanban & DevOps

Solution Engineer / Agile Project Manager / Scrum Master

Proximus

11/2013 - 07/2016

Brussels - Belgium

Belgian Telco Operator - Proximus TV

- Delivering new ProximusTV Web/Apps with Scrum
- Implementing Scrum for operations

INDUSTRY EXPERTISE

Leadership



Agile / Scrum / Lean



Project Management



SRE / DevOps / CI/CD



Python / SQL



Jira / Confluence



Big Data & AI



EDUCATION



07/2024



12/2023



11/2021



06/2016



10/2015



06/2015



02/2015

LANGUAGES

French



English



DETAILED RELEVANT EXPERIENCE

Agile Project Manager

Service Public de Wallonie, NRB

 04/2024 - Present  Liège, Namur, Gosselies - Belgium

Various projects

- Project management (Budget, Planning, Risks, ...) using Scrum and Change (Prosci)
- Projects: Security Governance, Pentesting, SOC, Application for ORES

DevOps Architect

Croix-Rouge de Belgique

 04/2024 - Present  Namur - Belgium

Mentoring and CI/CD

- Development mentoring, best practices, docker, automation
- Refactor, improve and complete CI/CD Azure Pipelines on Azure DevOps for .NET Core (backend) and Angular (frontend)

Agile Coach and Project/Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

 12/2020 - 12/2023  Liège - Belgium

Agile transformation

- Implemented a product-oriented organization (à la Spotify), re-organizing the teams into Squads with the DevOps culture.
- Implemented the DevOps culture with a new SRE team in charge of pushing automation and CI/CD in the IT department.
- Collaboration with the IT & business teams to define the role of PO to improve the value delivery.
- Responsible of the the Move2Cloud program (AWS) & transformation (new Operating Model, more DevOps/SRE)
- Unification of both country's (FR/BE) department, reorganizations, reporting to CIO
- With my Agile & DevOps experience, I coached/encouraged the teams to improve their practices, including their WoW and their environment, with more cooperation, better communication.

Agile Coach / DevOps Coach & Agile Project Manager

The Faktory + Startups

 08/2016 - 11/2020  Liège - Belgium

AI & IOT (Big Data / Distributed)

- With my agile experience, my primary goal was to make the executive and development team agile. I managed the development team and organized the development using Scrum and the DevOps culture.
- The retrospectives helped the team to identify slowing factors like the lack of open communication or fear of asking help.
- To improve the product mgmt and the communications, I used Jira as main tool, also for the executive team. It helped the team to organize their own tasks and to be more transparent and communicative about their progress.
- I had local and remote cross-functional team composed of Data Scientists, Data Engineers, Developers and a SysAdmin.
- The development of the product was organized using Scrum and DevOps culture (CI/CD, automation, ...)
- In order to help the startups to organize their team and product development, I organized workshops about agility and Scrum, with the role of the Product Owner and priorities management around product value.
- One start-up had difficulties to organize the work to deliver a connected object. I proposed them to help with using Scrum to better prioritize the backlog to deliver "user" value first before technicalities. The start-up could finally deliver a working product to be tested by their market to collect feedbacks in much less time.

Solution Engineer / Agile Project Manager / Scrum Master

Proximus

 11/2013 - 07/2016  Brussels - Belgium

Belgian Telco Operator - Proximus TV

- For the new ProximusTV Web/Apps, I coached a team of up to 12 people (onsite and offshore) to Scrum and agile practices.
- To improve the operational team, I implemented Scrumban to have more transparency and better communication.