

RAPHAËL DEHOUSSE

Freelance - DevOps/Agile Coach

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📍 Liège - Belgium



SUMMARY

I'm a pragmatic, hands-on and solution-oriented DevOps Coach, passionate by Agile and servant-leadership for more than 10y

« True Agile isn't about twice the work in half the time but about doing half the work while producing twice the value »

@Steve Denning

EXPERIENCE

DevOps/Agile Coach and Project/Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

📅 12/2020 - 12/2023

📍 Liège - Belgium

Agile transformation

- Implemented Product oriented Squads with Guilds & SRE/DevOps
- Added the role of Product Owner in the organization + coaching
- Docker, Ansible, AWS (EC2, Beanstalk, ECS, RDS), Terraform, Gitlab CI/CD, SonarQube, GitHub Actions

Agile Coach / DevOps Coach & Agile Project Manager

The Faktory + Startups

📅 08/2016 - 11/2020

📍 Liège - Belgium

AI & IOT (Big Data / Distributed)

- Agile development (TDD, fail fast, ...) & DevOps (CI/CD, automation, ...)
- Coaching 4 startups to transform their product development to Agile
- Scrum/Kanban & DevOps (Gitlab CI/CD, SonarQube, Docker, TDD, ...)

Solution Engineer / Agile Project Manager

Proximus

📅 11/2013 - 07/2016

📍 Brussels - Belgium

Belgian Telco Operator - Proximus TV

- Delivering new ProximusTV Web/Apps with Scrum

INDUSTRY EXPERTISE

Leadership



Agile / Scrum / Lean



Project Management



SRE / DevOps / CI/CD



Python / SQL



Jira / Confluence



Big Data & AI



EDUCATION



07/2024



12/2023



11/2021



06/2016



10/2015



06/2015



02/2015

LANGUAGES

French



English



DETAILED RELEVANT EXPERIENCE

DevOps/Agile Coach and Project/Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

12/2020 - 12/2023

Liège - Belgium

Agile transformation

- Implemented a product-oriented organization (à la Spotify), re-organizing the teams into Squads with the DevOps culture.
- Implemented the DevOps culture with a new SRE team in charge of pushing automation and CI/CD in the IT department.
- As Head of Development, responsible for qualitative delivery of projects and maintenance with the Team Managers & PMO.
- Collaboration with the IT & business teams to define the role of PO to improve the value delivery.
- Responsible of the the Move2Cloud program (AWS) & transformation (new Operating Model, more DevOps/SRE) Advising on the Cloud Architecture and seeking standardization to speed up the migration.
- Unification of both country's (FR/BE) department, reorganizations, reporting to CIO
- With my Agile & DevOps experience, I coached/encouraged the teams to improve their practices, including their WoW and their environment, with more cooperation, better communication.

Agile Coach & Agile Project Manager

Esnah

09/2019 - 11/2020

Liège - Belgium

IOT / Communication gateway for aircrafts and boats

- With my agile experience, my primary goal was to make the executive and development team agile. I managed the development team and organized the development using Scrum and the DevOps culture.
- The retrospectives helped the team to identify slowing factors like the lack of open communication or fear of asking help.
- To improve the product mgmt and the communications, I used Jira as main tool, also for the executive team. It helped the team to organize their own tasks and to be more transparent and communicative about their progress.

Director & Agile Project Manager

Data Fellas / BDM Reco

10/2017 - 09/2020

Liège - Belgium

Big Data and AI

- I had local and remote cross-functional team composed of Data Scientists, Data Engineers, Developers and a SysAdmin.
- The development of the product was organized using Scrum and DevOps culture (CI/CD, automation, ...)

Agile Coach / DevOps Coach & Agile Project Manager

The Faktory

08/2016 - 08/2019

Liège - Belgium

Startup Incubator

- In order to help the startups to organize their team and product development, I organized workshops about agility and Scrum, with the role of the Product Owner and priorities management around product value.
- One start-up had difficulties to organize the work to deliver a connected object. I proposed them to help with using Scrum to better prioritize the backlog to deliver "user" value first before technicalities. The start-up could finally deliver a working product to be tested by their market to collect feedbacks in much less time.

Solution Engineer / Agile Project Manager

Proximus

11/2013 - 07/2016

Brussels - Belgium

Belgian Telco Operator - Proximus TV

- For the new ProximusTV Web/Apps, I managed a team of up to 12 people (web integrator, frontend/mobile and backend developers and functional analyst; onsite and offshore).
- To improve the operational team, I implemented Scrumban to have more transparency and better communication, with "backlog" mgmt, daily standups and retrospectives