

RAPHAËL DEHOUSSE

Freelance - IT Team Lead / Manager

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📍 Liège - Belgium



« Management is the opportunity to help people become better people »

@Clayton Christenson

SUMMARY

I'm a driven and solution-oriented Team Lead / Manager, for Software or SRE/DevOps focusing on people & continuous improvement

EXPERIENCE

Team Manager, Head of Development Teams, Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

📅 12/2020 - 12/2023

📍 Liège - Belgium

Managing up to 100 people, local & remote (nearshore/offshore)

- Promoting Operational Excellence, carry the vision of a more agile IT dpt
- In charge of making the roadmap, the capacity planning, 1-2-1s, evaluation and the recruitment of the team
- Responsible for qualitative delivery of projects and maintenance
- Change projects: Change of Operating model, Culture, Tools

CTO / IT Manager

Startups: Data Fellas (BDM Reco) + Esnah

📅 10/2017 - 11/2020

📍 Liège - Belgium

AI & IoT (Big Data / Distributed)

- Managing a team of 7+ people both local and remote with Scrum
- Agile development (TDD, fail fast, ...) & DevOps (CI/CD, automation, ...)
- IT Architecture for IoT incl. migration to Docker Swarm cluster
- Project Management for B2B customers and partners

Agile Coach / DevOps Coach & Agile Project Manager

The Factory

📅 08/2016 - 08/2019

📍 Liège - Belgium

Startup Incubator

- Helping startups to organize their team and product

Solution Engineer / Agile Project Manager

Proximus

📅 11/2013 - 07/2016

📍 Brussels - Belgium

Belgian Telco Operator - Proximus TV

- PM for Proximus TV Web/Apps + Implementing Scrumban for operations

INDUSTRY EXPERTISE

Leadership



Management



Agile / Scrum / Lean



Project Management



SRE / DevOps / CI/CD



Python / SQL



Jira / Confluence



Big Data & AI



EDUCATION



07/2024



12/2023



11/2021



06/2016



10/2015



06/2015



02/2015

LANGUAGES

French



English



DETAILED RELEVANT EXPERIENCE

Team Manager, Head of Development Teams

TotalEnergies Power & Gas Belgium (ex-Lampiris)

 12/2020 - 12/2023  Liège - Belgium

Managing up to 100 people, local & remote

- Team Management (Software team then SRE team & Head of Development, reporting to CIO)
- Transform the team from SysOps to SRE team (Change Management) and implement DevOps culture in the IT department.
- In charge of making the roadmap, the capacity planning, 1-2-1s, evaluation and the recruitment of the team
- Responsible for qualitative delivery of projects and maintenance, promoting Operational Excellence
- Collaboration with the IT & business teams to define the role of PO to improve the value delivery.
- With my Agile & DevOps experience, my goal is to coach/encourage my team to improve their practices, including their WoW and their environment, with more cooperation, better communication.
- Managing transformation projects for the whole department (i.e.: migration of 100 apps to the Cloud), including Change Management aspect (Operating model, culture)
- Merge 2 IT departments from France/Belgium, organizational & cultural changes

CTO / IT Manager

Startups: Data Fellas (BDM Reco) + Esnah

 10/2017 - 11/2020  Liège - Belgium

AI & IoT (Big Data / Distributed)

- Participated to strategic decisions for the company and established the technical architecture for the solution.
- Recruited and managed a team of 7+ people both local and remote. The team was composed of data scientists, data engineers, developers, a system engineer and a business dev.
- Organized the development using Scrum. I also organized regular 1-2-1 for each member of the team for their personal development.
- Responsible for the relationship with the prospects and customers (B2B), organized the demonstration and collected their inputs for our product.

Agile Coach / DevOps Coach & Agile Project Manager

The Faktory

 08/2016 - 08/2019  Liège - Belgium

Startup Incubator

- In order to help the startups to organize their team and product development, I organized workshops about agility and Scrum, with the role of the Product Owner and priorities management around product value

Solution Engineer / Agile Project Manager

Proximus

 11/2013 - 07/2016  Brussels - Belgium

Belgian Telco Operator - Proximus TV

- For the new ProximusTV Web/Apps, I managed a team of up to 12 people (web integrator, frontend/mobile and backend developers and functional analyst; onsite and offshore).
- To improve the operational team, I implemented Scrumban to have more transparency and better communication, with "backlog" management, daily standups and retrospectives