

RAPHAËL DEHOUSSE

Freelance - Agile/DevOps Coach, Team/Project/Change Manager

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Liège - Belgium



SUMMARY

I'm a pragmatic hands-on and solution-oriented partner in IT Management and Agile Transformation.

« Change is the law of life and those who look only to the past or present are certain to miss the future »

@John F. Kennedy

RELEVANT EXPERIENCE

Agile Project Manager

Service Public de Wallonie, NRB

04/2024 - Present

Liège, Namur, Gosselies - Belgium

Various projects

- Project management (AgilePM) using Scrum and Change (Prosci)
- Projects: Security Governance, Pentesting, SOC, Application for ORES

DevOps Architect

Croix-Rouge de Belgique

04/2024 - Present

Namur - Belgium

Mentoring and CI/CD

- Development mentoring, best practices, docker, automation
- CI/CD on Azure DevOps

Team Manager, Project Manager, Agile Coach & Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

12/2020 - 12/2023

Liège - Belgium

Managing up to 100 people, local & remote and Cloud Migration Project

- Promoting Operational Excellence, carry the vision of a more agile IT dpt
- In charge of making the roadmap, the capacity planning, 1-2-1s, evaluation and the recruitment of the team
- Responsible for qualitative delivery of projects and maintenance
- Change Management and Agile Transformation

CEO / CTO / Agile Coach / DevOps Coach & Agile Project Manager

The Factory + Startups

08/2016 - 11/2020

Liège - Belgium

AI & IOT (Big Data / Distributed)

- Managing development teams (following Agile/DevOps culture)
- B2B Project Management & development (Architecture, infra, cluster, ...)
- Coaching startups to organize their team and product with Agile/Lean

Agile Project Manager / Scrum Master

Proximus

11/2013 - 07/2016

Brussels - Belgium

Belgian Telco Operator - Proximus TV

- PM for Proximus TV Web/Apps + Implementing Scrumban for operations

INDUSTRY EXPERTISE

Leadership



Management



Agile / Scrum / Lean



SRE / DevOps / CI/CD



Project Management



Jira / Confluence



Python / SQL



Big Data & AI



EDUCATION



07/2024



12/2023



11/2021



06/2016



10/2015



06/2015



02/2015

LANGUAGES

French



English



DETAILED RELEVANT EXPERIENCE

Agile Project Manager

Service Public de Wallonie, NRB

📅 04/2024 - Present

📍 Liège, Namur, Gosselies - Belgium

Various projects

- Project management (Budget, Planning, Risks, ...) using Scrum and Change (Prosci)
- Projects: Security Governance, Pentesting, SOC, Application for ORES

DevOps Architect

Croix-Rouge de Belgique

📅 04/2024 - Present

📍 Namur - Belgium

Mentoring and CI/CD

- Development mentoring, best practices, docker, automation
- Refactor, improve and complete CI/CD Azure Pipelines on Azure DevOps for .NET Core (backend) and Angular (frontend)

Team Manager, Project Manager, Agile Coach & Change Manager

TotalEnergies Power & Gas Belgium (ex-Lampiris)

📅 12/2020 - 12/2023

📍 Liège - Belgium

Managing up to 100 people, local & remote and Cloud Migration Project

- Team Management (Software team then SRE team & Head of Development, reporting to CIO)
- Transform the team from SysOps to SRE team and implement DevOps culture in the IT department.
- In charge of making the roadmap, the capacity planning, 1-2-1s, evaluation and the recruitment of the team
- As Head of Development, responsible for qualitative delivery, promoting Operational Excellence
- Collaboration with the IT & business teams to define the role of PO to improve the value delivery.
- With my Agile & DevOps experience, my goal is to coach/encourage my team to improve their practices, including their WoW and their environment, with more cooperation, better communication.
- Migration of 100 applications from on-premise to AWS Public Cloud, changing the Operating model to SRE/DevOps
- Change Management: Merge IT departments of France/Belgium (organization and culture)

CEO / CTO / Agile Coach / DevOps Coach & Agile Project Manager

The Factory + Startups

📅 08/2016 - 11/2020

📍 Liège - Belgium

AI & IOT (Big Data / Distributed)

- As CTO, I participated to strategic decisions for the company and established the technical architecture for the solution.
- As Head of Engineering, I managed the development team and organized the development using Scrum. I also organized regular 1-2-1 for each member of the team for their personal development.
- Project management for B2B partners
- As director, I recruited and managed a team of 7+ people both local and remote. The team was composed of data scientists, data engineers, developers, a system engineer and a business dev.
- I was responsible for the relationship with the prospects and customers (B2B), organized the demonstration and collected their inputs for our product.
- In order to help the startups to organize their team and product development, I organized workshops about agility and Scrum, with the role of the Product Owner and priorities management around product value

Agile Project Manager / Scrum Master

Proximus

📅 11/2013 - 07/2016

📍 Brussels - Belgium

Belgian Telco Operator - Proximus TV

- For the new ProximusTV Web/Apps, I coached a team of up to 12 people (onsite and offshore) to Scrum and agile practices.
- To improve the operational work, I implemented Scrumban to have more transparency and better communication.